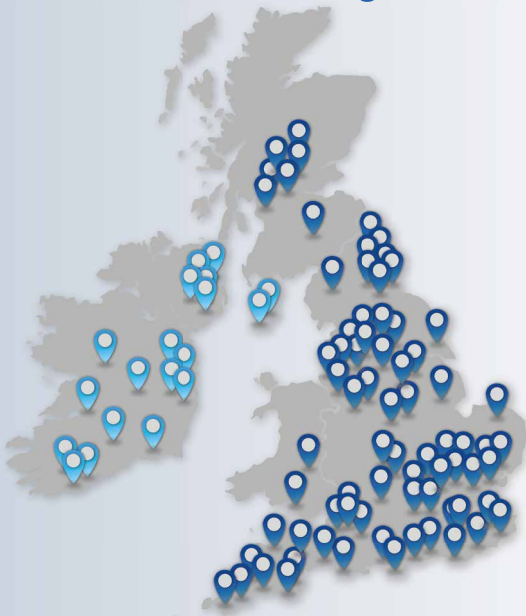# MARLOWE

FIRE & SECURITY

We provide a total, end to end, fire and security solution. From initial design, supply and installation, through to ongoing maintenance and monitoring, we maintain the capability to help prevent, detect and monitor your fire and security risks.

Through our ongoing commitment to Compliance and Best Practice, we ensure that you receive a world class service.

Whether you are a national blue chip company dedicated to protecting your staff, a local entrepreneur looking for innovation, or a homeowner looking to protect your family, we have the right solution for you.

Nationwide Coverage

Operating nationally, with circa 250 multi-skilled fire and security Service Engineers we offer a truly multi discipline solution, minimising disruption to your business activities by sending a single engineer to maintain a range of disciplines.

PROTECT
Design, Install
and Commission

COMPLY
Planned Preventative
Maintenance

CONNECT
Alarm Monitoring &
Connected Services

INTERCEPT
Proactive Intervention

RESPOND
Reactive Call Out and Repair

ENHANCE
System Upgrade

FIRE PROTECTION

We provide a total fire life safety solution to ensure
your site and people are protected.

FIRE DETECTION

A Fire Detection System is one of the best investments for your business. By matching technology to application, our Fire Detection Systems are designed and maintained to identify a fire early in its development and where necessary enable a safe and timely evacuation of occupants.

ASPIRATING SYSTEMS

Aspirating Smoke Detection, also known as Air Sampling Detection (ASD) Systems, can detect fires at a very early stage, even before the usual visual signs of a fire become apparent. Particularly designed to protect high risk, high value locations, where downtime from smoke or fires can be incredibly costly.

EMERGENCY LIGHTING

If a power cut, fire or disaster affects the power supply to your building, Emergency Lighting luminaires will illuminate and guide you, your employees and your visitors to appropriate escape routes, ensuring a safe and efficient evacuation. We design, install and maintain effective Emergency Lighting solutions to provide even the most complex environments with an effective and timely evacuation.

GAS FIRE SUPPRESSION

Used to extinguish fires by releasing a concentration of gas within a particular room. Most commonly found in server rooms, computer suites and communication rooms, a Gaseous Fire Suppression System is designed to protect the integral functions of your business. Modern solutions utilise clean inert gases that are not ozone depleting.

EMERGENCY VOICE ALARMS

EVCS (Emergency Voice Communication Systems) or Disabled Refuge Systems operate reliably in a fire alarm event allowing emergency services to be in constant contact with people in refuge areas who seek assistance. Disabled Refuge and Fire Telephone Systems may be separate, or they may be combined into one system.

DISABLED TOILET ALARMS

All disabled toilet cubicles should be fitted with a suitable 'call for assistance' Disabled Toilet Alarm System. We offer a range of fully compliant BS8300 Disabled Toilet Alarm Systems available either as stand alone alarms or systems that can be integrated into our range of Emergency Voice Communication Systems.

FIRE EXTINGUISHERS

Fire Extinguishers are essential to protect the integrity of your site and the safety of your employees and visitors. We provide a comprehensive range of Fire Extinguishers and Fire Fighting Equipment to respond to the specific needs of your site. Fully compliant with BS: 5306, all Extinguishers are British Standard Kitemarked to ensure quality.

RISERS & HYDRANTS

Dry and Wet Risers are installed to ensure the availability of large quantities of water to the Emergency Services when attending a building over 18 metres in height. Hydrants are utilised by the fire brigade to access water from the local mains supply. We can inspect and test risers and hydrants to ensure the water pressure and flow rate are adequate.

SPRINKLERS

A Sprinkler System will detect heat from a fire, sound the alarm and release water directly onto the source of the fire to extinguish the flames quickly. While Fire Detection Systems alert occupants to a fire, a compliant Sprinkler System controls and limits its advancement, helping to prevent potential disasters.

KITCHEN FIRE SUPPRESSION

Kitchen Fire Suppression Systems can quickly detect and suppress kitchen fires using advanced extinguishing agents specifically designed to effectively combat kitchen fires and limit damage so that the operation of the kitchen can be quickly reinstated once the fire has been safely extinguished.

PASSIVE FIRE PROTECTION

Passive Fire Protection helps to save lives, reduce damage to your premises and prevent the loss of valuable assets by containing the fire to a particular compartment or room, giving occupants enough time to escape and the Emergency Services enough time to enter the building and tackle the fire. Our certified Fire Door Sets and Fire Stopping Products are an integral part of Passive Fire Protection.

FIRE RISK ASSESSMENT

The Regulatory Reform (Fire Safety) Order requires that any commercial premises with more than 5 occupants must ensure that a thorough Fire Risk Assessment is undertaken by a Competent Person. To provide support, we offer a comprehensive BAFE Certified Fire Risk Assessment service to identify potential risks and reduce the number of fire hazards at your site.

SECURITY SYSTEMS

Our mission is to protect you with bespoke Security
Solutions that address your specific need.

INTRUDER ALARMS

An effective and reliable, maintained and monitored Intruder Alarm System can help you achieve maximum protection. To help alert you of unauthorised entry, we supply, install and maintain the highest quality Intruder Alarm Systems.

CCTV

Protect your property, employees and business with a CCTV System suited to your environment. We provide a range of CCTV solutions to provide you visibility of what happens inside or outside your site 24/7.

ACCESS CONTROL

Access Control protects your people and property and helps you to manage safe and secure entry, as well as occupancy levels of your sites by allowing you to control who has access into your building and when that access is permitted.

CALL ALERT SYSTEMS

We offer a range of Personal Alarm Systems, Call Assist and Nurse Call Systems designed to summon help when most needed. Call Alert Systems alert others of a problem, providing greater security and reassurance for your staff.

INTEGRATED SECURITY

Safeguard your business, and protect your property and your people against crime with our Integrated Security Solutions to suit your environment and requirements.

CRISIS MANAGEMENT

Fire and Security Solutions to mitigate risks in the event of a crisis, helping to protect your business and employees and ensure that you remain compliant.

CONNECTED SERVICES

Utilising our NSI Gold Accredited Category II Alarm and Video Receiving Centre (AVRC), we can help you to provide a safe and crime free environment 24/7.
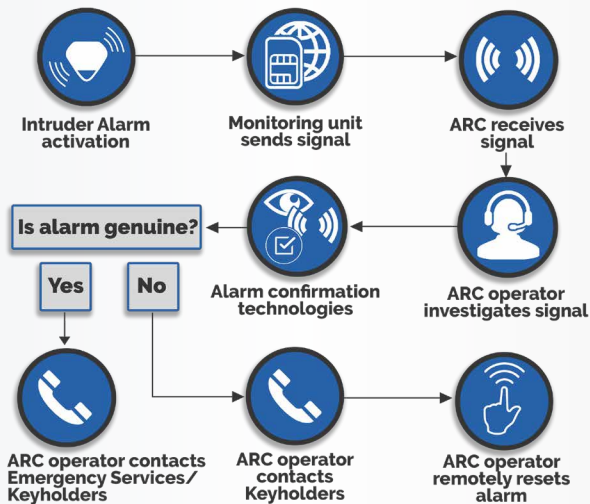
INTRUDER ALARM MONITORING

Working as both a deterrent and an active security solution, Intruder Alarm Monitoring ensures a fast response to activated alarms, reducing the chances of burglary, intrusion and endangerment. Our in-house ARC continually monitors alarm signals and reacts in the event of an activation, contacting the Emergency Services and nominated Keyholders to keep your site protected.

CCTV MONITORING

Intrusion and vandalism can be minimised through remote CCTV Monitoring. Using the latest technology we help to deter and prevent criminal activity on our customers' sites day and night. Our vigilant Monitoring Service has notably decreased burglaries and criminal damage at our customers' secure premises.

INTRUDER ALARM ACTIVATION PROCESS

Intruder Alarm activation → Monitoring unit sends signal → ARC receives signal

Is alarm genuine? ← Alarm confirmation technologies ← ARC operator investigates signal

Yes / No

ARC operator contacts Emergency Services/Keyholders

ARC operator contacts Keyholders

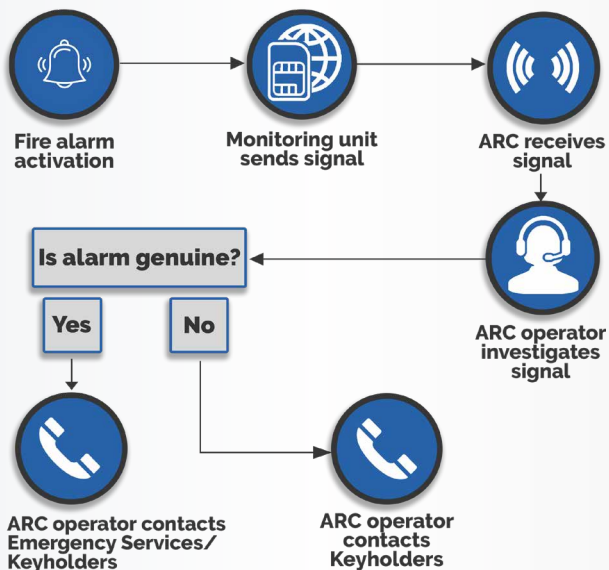ARC operator remotely resets alarm

FIRE ALARM MONITORING

By investing in Fire Alarm Monitoring, you receive the peace of mind that your business is always protected day and night, with the Emergency Services on hand much faster to save lives, assets and buildings. Operating 24/7, 365 days a year through the latest communications technologies, our certified Alarm Receiving Centre works alongside the Emergency Services to protect your property and people.

TECHNICAL SUPPORT DESK

Our Technical Support Desk is manned by trained and qualified Service Engineers 24/7 so we can be there to give you help and guidance whenever you need it day or night. Utilising the latest technology, our Technical Support Operators can often provide you with an immediate remote solution avoiding the need for the physical attendance of a Service Engineer.

FIRE ALARM ACTIVATION PROCESS

Fire alarm activation → Monitoring unit sends signal → ARC receives signal → ARC operator investigates signal

Is alarm genuine?

Yes → ARC operator contacts Emergency Services/ Keyholders

No → ARC operator contacts Keyholders

MARLOWE
FIRE & SECURITY

OUR PROMISE

COMPETENCE
Our people are our greatest asset

COMPLIANCE
We never compromise

FOCUSED
We deliver what we promise

RESPONSIVE
Your time is precious

PRIDE
We take pride in everything we do

SPECIFIC
You are unique

IMPROVEMENT
We strive for perfection

TRANSPARENT
We offer value for money

CERTIFICATIONS